DOCUMENT RESUME

ED 364 294 JC 940 011

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TITLE Study of Students Who Withdrew from Courses, Summer 1990-Spring 1992. Volume XXII, No. 6.
INSTITUTION William Rainey Harper Coll., Palatine, Ill. Office of Planning and Research.
PUB DATE Nov 93
NOTE 27p.
PUB TYPE Reports - Research/Technical (143) -- Tests/Evaluation Instruments (160) -- Statistical Data (110)

EDRS PRICE MF01/PC02 Plus Postage.
DESCRIPTORS *Academic Persistence; Community Colleges; Comparative Analysis; Courses; Dropout Research; *Dropouts; *Enrollment Influences; Participant Satisfaction; Questionnaires; Student Attitudes; Student Characteristics; Trend Analysis; Two Year Colleges; *Two Year College Students; *Withdrawal (Education)
IDENTIFIERS William Rainey Harper College IL

ABSTRACT

A study was conducted at William Rainey Harper College (WRHC) in Illinois to develop a profile of students who withdrew from courses between summer 1990 and spring 1992. For the 2-year period studied, each degree credit student who officially withdrew from a course was asked to complete a survey form, indicating withdrawal status, whether a counselor had been consulted, principal reason for withdrawal, method of registration, and general comments. Between 1990 and 1992, 13.4% of the 170,000 course enrollments resulted in official withdrawals, representing a 0.4% decrease in withdrawals from the 1988-1990 cohort. An analysis of these withdrawals indicated the following: (1) one out of every five course withdrawals resulted in complete withdrawal from WRHC, although nearly three-fourths of the students who withdrew planned to return to WRHC in the future; (2) nearly 30% of those withdrawing gave reasons completely beyond WRHC's control, and only 7% indicated WRHC as the primary cause for withdrawal; (3) the major reasons cited for withdrawals included personal, family, or health problems, too far behind/poor grades, inconvenient meeting times, or job pressures; (4) there continued to be a lower percentage of withdrawals during the summer semester than during the spring and fall semesters (11% versus 14%); (5) about 40% of the withdrawing students indicated that they had never consulted a counselor in the 2 years previous to withdrawal; and (6) overall, younger students continued to have a higher withdrawal rate than students over the age of 25. Extensive data tables and the survey instrument are included. (MAB)

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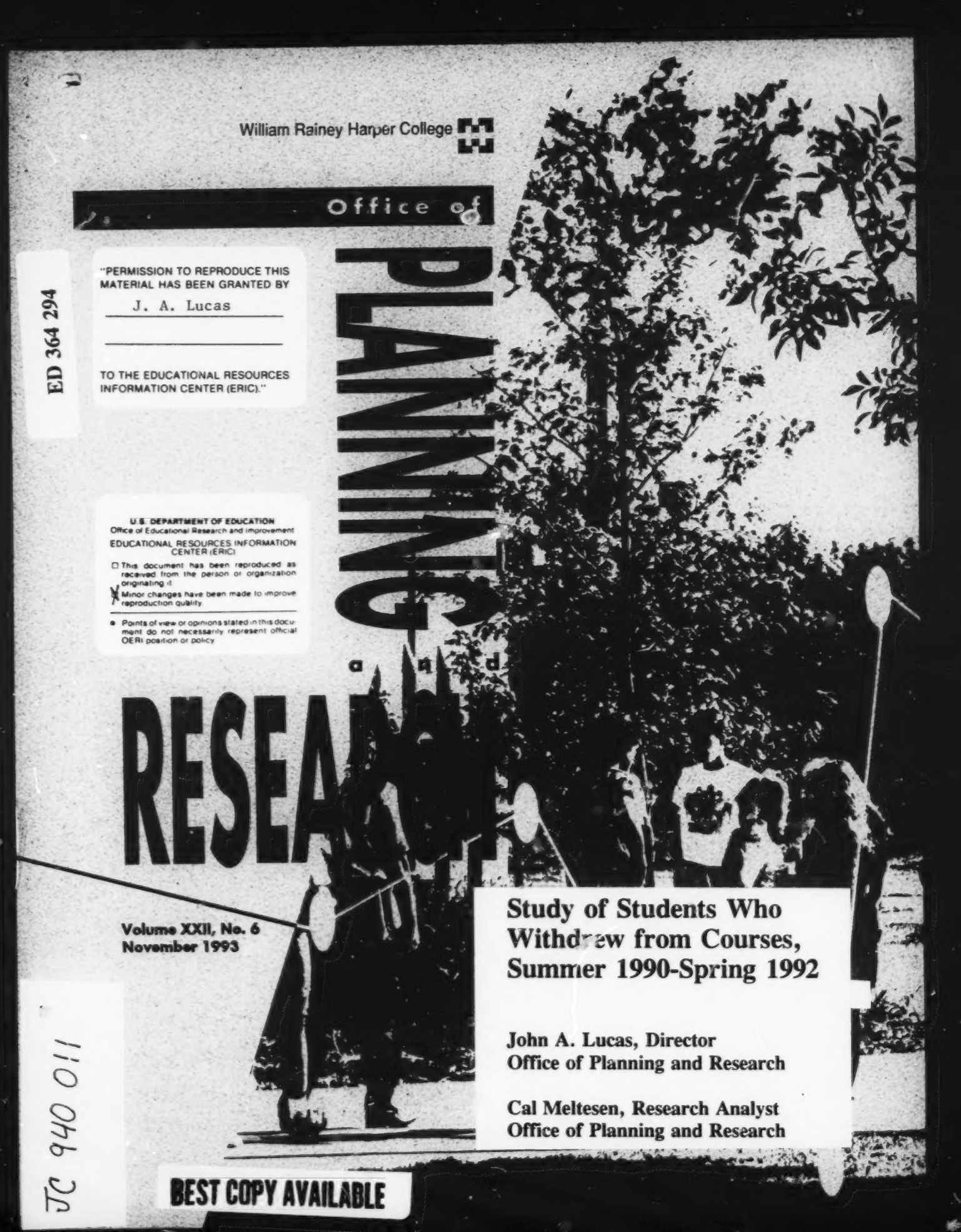

Volume XXII, No. 6
November 1993

Study of Students Who Withdrew from Courses, Summer 1990-Spring 1992

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JC 940 011

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ABSTRACT

OVER THE PAST TWO YEARS 13.4 PERCENT OF THE COURSE ENROLLEES OFFICIALLY WITHDREW FROM THEIR PAST COURSES. ONE-FIFTH OF THE WITHDRAWALS RESULT IN A COMPLETE WITHDRAWAL FROM HARPER.

OVER THREE-QUARTERS OF THE STUDENTS WHO COMPLETELY WITHDRAW PLAN TO RETURN TO HARPER. CLOSE TO ONE-THIRD OF THOSE WITHDRAWING GIVE REASONS COMPLETELY BEYOND HARPER'S CONTROL AND ONLY SEVEN PERCENT INDICATED HARPER AS THE PRIMARY REASON FOR WITHDRAWAL. THESE RESULTS MIRROR OUR PAST STUDIES.

THE MAJOR REASONS FOR WITHDRAWAL CONTINUES TO BE RELATED TO PERSONAL, FAMILY, OR ILLNESS PROBLEMS. REASONS FOR WITHDRAWAL DIFFER SOMEWHAT BETWEEN THE SUMMER SEMESTERS AND THE FALL/SPRING SEMESTERS. SUMMER ENROLLEES CONTINUE TO BE LESS LIKELY TO WITHDRAW BECAUSE OF FALLING BEHIND ON COURSE WORK OR GRADES. JOB PRESSURES AND INCONVENIENT COURSE TIMES ARE THE MOST COMMON REASON FOR WITHDRAWAL FOR THE SUMMER STUDENTS.

YOUNGER STUDENTS HAVE A HIGHER WITHDRAWAL RATE (2 TO 1 RATIO) THAN OLDER STUDENTS. OLDER STUDENTS ARE MORE LIKELY TO WITHDRAW FOR REASONS BEYOND HARPER'S CONTROL. JOB PRESSURE IS A FREQUENT CAUSE FOR WITHDRAWAL FOR THE OLDER STUDENTS.

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Purpose

The purpose of this report is to summarize data contained in the survey given each student who withdrew from a course during the period from summer semester 1990 through spring semester 1992. The objective of the report is to provide general institutional background profiling students who withdraw from courses at Harper.

Population Surveyed

Students are asked to complete a survey form at the time they officially withdraw from a course. During the last two years, surveys have been completed for approximately 80 percent of the course withdrawals. However, one out of every three students drop more than one course and usually only one withdrawal form is filled out regardless of the number of courses a student drops. Thus, the unduplicated headcount of withdrawing students who completed surveys is much higher than appears. When compared to the previous study, the number of surveys completed per course withdrawals increased by 10 percent.

Methodology

For the period from summer semester 1990 through spring 1992, each degree credit student who has officially withdrawn from a course has been asked to complete a survey form (shown in the appendix). this form was designed by the Office of Planning and Research and is distributed by the Office of the Registrar. The data has been analyzed to show many comparisons to data within the survey and to some limited student characteristics data.

Discussion of Results

The results found in this study are similar to our last study. During the two-year period from the summer 1990 through spring 1992, 13.4 percent of the 170,000 course enrollments resulted in official withdrawals. This is a slight decrease (.4%) in course withdrawals when compared to the previous study completed in spring 1990. As in past studies, one out of every five course withdrawals results in a complete withdrawal from Harper. However, over three-quarters of the students who completely withdraw plan to return to Harper some day.

Of those withdrawing, nearly 30 percent withdraw for reasons completely beyond Harper's control and only seven percent indicate Harper as the primary cause for withdrawing. Those who withdraw for reasons beyond Harper's control are more likely to withdraw from Harper completely. These statistics have remained fairly constant with prior studies.

The major reasons cited for withdrawals include personal, family or illness problems, course times were inconvenient, and job pressures or new job. These reasons continue to be some of the most frequently cited reasons for withdrawals when compared to the

previous study. The number one cited reason for withdrawals is personal, family, or illness problems. The percentage of those withdrawing for inconvenient course times was the second most stated reason for withdraw.

The percent of withdrawals during the summer semester continues to be less than the percent of withdrawals in the spring and fall semesters (11% vs. 14%). Student's who withdraw during the summer are more likely to withdraw completely and to register by phone. Summer withdrawing students are less likely to ever have seen a counselor.

Reasons for withdrawal also differ when comparing the summer semester to the spring and fall semester. Summer enrollees continue to be less likely to withdraw because of falling behind on grades. However, the summer enrollees withdraw due to inconvenient course times and job pressures than students in the fall and spring semesters. Inconvenient course times is consistently given as the reason for withdrawal by summer students.

The percentage of withdrawals of those who register by telephone continues to be less than the percent of withdrawals by students registering in person. A smaller percentage register during the spring semester by phone compared to other semesters. Student's age 25 or more are more likely to register by phone. The student's which enroll by phone are more likely to withdraw completely from Harper. Despite the fact that younger people tend to withdraw twice as much as older students, and the ratio of older students withdrawing by phone is larger than the younger students, no definitive statement can be made regarding the affect of withdrawal compared to the actual method of registration since the system does not capture the volume of registration conducted by phone or in person.

During the past two years, around 40 percent of the students withdrawing say they have never consulted a counselor - similar to prior studies findings. Those who withdraw completely from Harper are less likely to consult a counselor in the semester of withdrawal.

The withdrawals consist mostly of younger students. They continue to have a higher withdrawal rate when compared to students 25 years of age or older (2 to 1 ratio). Students 25 years of age or older are more likely to withdraw for reason's completely beyond Harper's control than most students under 25 years of age (43% to 23%). The reason cited most by these students is personal, family, or illness. Although that reason is given almost twice as much than given by younger students, the reason of job pressures is significantly higher among older students (18.4% to 1.4%). Older students are less likely to withdraw due to poor grades or falling behind. Most of the above reasons are comparable to our prior studies.

Conclusions

Over the past two years 13.4 percent of the course enrollees officially withdrew from their past courses. One-fifth of the withdrawals result in a complete withdrawal from Harper.
Over three-quarters of the students who completely withdraw plan to return to Harper. Close to one-third of those withdrawing give reasons completely beyond Harper's control and only seven percent indicated Harper as the primary reason for withdrawal. These results mirror our past studies.

The major reasons for withdrawal continues to be related to personal, family, or illness problems. Reasons for withdrawal differ somewhat between the summer semesters and the fall/spring semesters. Summer enrollees continue to be less likely to withdraw because of falling behind on course work or grades. Job pressures and inconvenient course times are the most common reason for withdrawal for the summer students.

Younger students have a higher withdrawal rate (2 to 1 ratio) than older students. Older students are more likely to withdraw for reasons beyond Harper's control. Job pressure is a frequent cause for withdrawal for the older students.

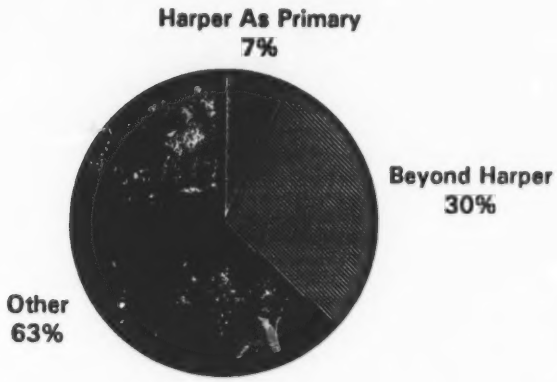
It would be helprul if the system could provide the actual method of registration for the student enrollment data so that comparisons can be made between what is reported as the method of registration by the withdrawal study to the actual method of registration for the entire student body. Without this information no definitive statements can be made about the affect of the method of registration to withdrawal survey information.

Summary of Withdrawal Survey Completion Rates
and
Summary of Frequency of Withdrawing Over the Last Two Years

Semester	Survey Total	Total Withdr.	%Surveys Per Course Withdr.	Total Grades	% Total W's/ Tot. Grades
Summer 1990	912	1,128	80.9%	10,430	10.8%
Summer 1991	1,115	1,198	93.1%	11,356	10.5%
Total	***2,027***	***2,326***	***87.1%***	***21,786***	***10.7%***
Fall 1990	3,849	4,919	78.2%	37,094	13.3%
Fall 1991	4,452	5,751	77.4%	39,181	14.7%
Total	***8,301***	***10,670***	***77.8%***	***76,275***	***14.0%***
Spring 1991	3,589	4,862	73.8%	35,258	13.8%
Spring 1992	4,635	5,063	91.5%	37,323	13.6%
Total	***8,224***	***9,925***	***82.9%***	***72,581***	***13.7%***
1990-1991	8,350	10,909	76.5%	82,782	13.2%
1991-1992	***10,202***	***12,012***	***84.9%***	***87,860***	***13.7%***
Grand Total	***18,552***	***22,921***	***80.9%***	***170,642***	***13.4%***

	TELEPHONE AND IN PERSON FTE							
Semester	Enr. Total	Total Withdr.	Pct Withdr.	Telephone FTE	Telephone PCT	In Person FTE	In Person PCT	Total FTE
Summer 90	10,430	1,128	10.8%	978.2	44.6%	1,213.8	55.4%	*2,192.0*
Fall 90	37,094	4,919	13.3%	2,792.2	35.3%	5,122.8	64.7%	*7,915.0*
Spring 90	35,258	4,862	13.8%	2,120.6	28.3%	5,366.4	71.7%	*7,487.0*
Summer 91	11,356	1,198	10.5%	806.5	34.0%	1,567.5	66.0%	*2,374.0*
Fall 91	39,181	5,751	14.7%	2,921.0	35.1%	5,390.0	64.9%	*8,311.0*
Spring 92	37,323	5,063	13.6%	2,580.7	32.5%	5,356.3	67.5%	*7,937.0*

CAUSES FOR WITHDRAWAL



SUMMER COMPARISONS (1990-1991)

ALL WITHDRAWALS

Category	SUMMER 1990	PCT	SUMMER 1991	PCT	SUMMER SUMMARY
Male	400	43.9%	459	41.4%	859
Female	511	56.1%	649	58.6%	1160
No Response	1		7		8
Total	912		1115		2027
Under Age 25	647	71.8%	709	64.6%	1356
Age 25 & Over	254	28.2%	389	35.4%	643
No Response	11		17		28
Total	912		1115		2027
WITHDRAWAL STATUS					
Withdrew from 1 course	586	65.3%	763	69.4%	1349
Withdrew from more than 1	53	5.9%	56	5.1%	109
Withdrew completely,will ret	138	15.4%	157	14.3%	295
Withdrew completely,won't ret	82	9.1%	97	8.8%	179
Withdrew completely,ret unk	38	4.2%	26	2.4%	64
Withdrew,status unknown	15		16		31
Total	912		1115		2027
COUNSELOR CONSULTATION					
Saw counselor this semester	119	13.6%	193	18.2%	312
Saw counselor in past semesters	330	37.6%	404	38.2%	734
Never saw a counselor	429	48.9%	461	43.6%	890
Saw counselor is unknown	34		57		91
Total	912		1115		2027
REASON FOR WITHDRAWAL					
Objectives didn't meet needs	68.2	7.5%	100.4	9.2%	168.6
Course times inconvenient	127.8	14.2%	158.8	14.6%	286.6
Instructor(s) were ineffective	45.6	5.1%	65.3	6.0%	110.9
Personal, family & illness	144.7	16.0%	177.9	16.4%	322.6
Job pressures/or new job	135.6	15.0%	165.1	15.2%	300.7
Moved out of area	11.8	1.3%	14.5	1.3%	26.2
Inadequately prepared for course	46.7	5.2%	55.4	5.1%	102.1
Transportation problems	9.0	1.0%	9.3	0.9%	18.3
Financial problems	9.1	1.0%	15.7	1.4%	24.8
Too heavy of a course load	88.9	9.9%	99.5	9.1%	188.4
Transfer to another college	7.8	0.9%	19.9	1.8%	27.7
Course(s) was cancelled	0.0	0.0%	2.5	0.2%	2.5
Course location inconvenient	1.5	0.2%	2.3	0.2%	3.8
Too far behind/ or grades	81.8	9.1%	85.8	7.9%	167.5
Course demanded too much	65.1	7.2%	58.8	5.4%	123.9
Disliked course	31.8	3.5%	43.6	4.0%	75.4
Other reasons	26.8	3.0%	13.0	1.2%	39.8
Total	902.2		1087.6		1989.8
METHOD OF REGISTRATION					
Registered by phone	305	34.3%	333.5	31.2%	638.5
Registered in person	584	65.7%	735.5	68.8%	1319.5
Method of registration unknown	23		46		69
Total	912		1115		2027

	FALL COMPARISONS (1990-1991)						SPRING COMPARISONS (1991-1992)					
ALL WITHDRAWALS												
	FALL		FALL		FALL		SPRING		SPRING		SPRING	
Category	1990	PCT	1991	PCT	SUMMARY	PCT	1991	PCT	1992	PCT	SUMMARY	PCT
Male	1723	44.9%	2171	48.5%	3894	47.0%	1710	47.8%	2293	49.9%	4003	49.0%
Female	2112	55.1%	2272	51.1%	4384	53.0%	1869	52.2%	2299	50.1%	4168	51.0%
No Response	14		9		23		10		43		53	
Total	3849		4452		8301		3589		4635		8224	
Under Age 25	2587	68.1%	3034	68.8%	5621	68.5%	2446	68.9%	3029	67.8%	5475	68.3%
Age 25 & Over	1210	31.9%	1374	31.2%	2584	31.5%	1105	31.1%	1439	32.2%	2544	31.7%
No Response	52		44		96		38		167		205	
Total	3849		4452		8301		3589		4635		8224	
WITHDRAWAL STATUS												
Withdrew from 1 course	2618	68.6%	3129	70.8%	5747	69.8%	2491	69.9%	3236	70.2%	5727	70.1%
Withdrew from more than 1	442	11.6%	552	12.5%	994	12.1%	437	12.3%	550	11.9%	987	12.1%
Withdrew completely,will ret	570	14.9%	543	12.3%	1113	13.5%	459	12.9%	611	13.3%	1070	13.1%
Withdrew completely,won't ret	126	3.3%	117	2.6%	243	2.9%	110	3.1%	129	2.8%	239	2.9%
Withdrew completely,ret unk	63	1.6%	78	1.8%	141	1.7%	68	1.9%	84	1.8%	152	1.9%
Withdrew,status unknown	30		33		63		24		25		49	
Total	3849		4452		8301		3589		4635		8224	
COUNSELOR CONSULTATION												
Saw counselor this semester	1164	31.2%	1545	35.7%	2709	33.6%	898	25.8%	1228	27.5%	2126	26.7%
Saw counselor in past semesters	1016	27.2%	1178	27.2%	2194	27.2%	1232	35.4%	1653	37.0%	2885	36.3%
Never saw a counselor	1553	41.6%	1600	37.0%	3153	39.1%	1354	38.9%	1587	35.5%	2941	37.0%
Saw counselor is unknown	116		129		245		105		167		272	
Total	3849		4452		8301		3589		4635		8224	
REASON FOR WITHDRAWAL												
Objectives didn't meet needs	354.6	9.3%	466.7	10.6%	821.3	10.0%	354.7	10.0%	517.2	11.4%	871.8	10.8%
Course times inconvenient	474.7	12.5%	515.7	11.8%	990.4	12.1%	435.1	12.3%	624.3	13.7%	1059.4	13.1%
Instructor(s) were ineffective	261.1	6.9%	328.4	7.5%	589.6	7.2%	245.6	7.0%	338.5	7.4%	584.1	7.2%
Personal, family & illness	587.1	15.5%	671.3	15.3%	1258.4	15.4%	519.5	14.7%	674.4	14.8%	1193.8	14.8%
Job pressures/or new job	446.3	11.7%	506.4	11.5%	952.6	11.6%	432.4	12.2%	547.7	12.0%	980.1	12.1%
Moved out of area	61.7	1.6%	62.4	1.4%	124.0	1.5%	55.0	1.6%	69.1	1.5%	124.0	1.5%
Inadequately prepared for course	179.0	4.7%	243.6	5.6%	422.6	5.2%	185.9	5.3%	250.6	5.5%	436.5	5.4%
Transportation problems	29.7	0.8%	34.8	0.8%	64.6	0.8%	36.4	1.0%	47.5	1.0%	83.9	1.0%
Financial problems	70.7	1.9%	72.3	1.6%	143.1	1.7%	72.8	2.1%	116.5	2.6%	189.4	2.3%
Too heavy of a course load	376.8	9.9%	408.5	9.3%	785.3	9.6%	321.9	9.1%	414.0	9.1%	735.9	9.1%
Transfer to another college	38.0	1.0%	27.8	0.6%	65.8	0.8%	25.9	0.7%	28.3	0.6%	54.2	0.7%
Course(s) was cancelled	7.0	0.2%	5.3	0.1%	12.3	0.2%	5.2	0.1%	10.8	0.2%	16.0	0.2%
Course location inconvenient	9.7	0.3%	15.6	0.4%	25.3	0.3%	10.6	0.3%	14.2	0.3%	24.8	0.3%
Too far behind/poor grades	504.3	13.3%	589.0	13.4%	1093.3	13.4%	470.8	13.3%	476.7	10.5%	947.5	11.7%
Course demanded too much	131.3	3.5%	157.6	3.6%	288.9	3.5%	138.3	3.9%	159.0	3.5%	297.2	3.7%
Disliked course	197.9	5.2%	257.8	5.9%	455.7	5.6%	202.9	5.7%	242.7	5.3%	445.6	5.5%
Other reasons	67.9	1.8%	24.8	0.6%	92.7	1.1%	16.8	0.5%	14.8	0.3%	31.7	0.4%
Total	3797.8		4388.0		8185.8		3529.7		4546.1		8075.8	
METHOD OF REGISTRATION												
Registered by phone	1163.5	31.0%	1302	30.0%	2465.5	30.4%	1004.5	28.7%	1413	31.4%	2417.5	30.2%
Registered in person	2590.5	69.0%	3041	70.0%	5631.5	69.6%	2493.5	71.3%	3094	68.6%	5587.5	69.8%
Method of registration unknown	95		109		204		91		128		219	
Total	3849		4452		8301		3589		4635		8224	

YEARLY COMPARISONS (1990-1992)

ALL WITHDRAWALS

Category	TWO YEAR TOTAL	PCT	90-91 SUMMARY	PCT	91-92 SUMMARY	PCT	90-92 FALL/SPR	PCT
Male	8756	47.4%	3833	46.0%	4923	48.5%	7897	48.0%
Female	9712	52.6%	4492	54.0%	5220	51.5%	8552	52.0%
No Response	84		25		59		76	
Total	18552		8350		10202		16525	
Under Age 25	12452	68.3%	5680	68.9%	6772	67.9%	11096	68.4%
Age 25 & Over	5771	31.7%	2569	31.1%	3202	32.1%	5128	31.6%
No Response	329		101		228		301	
Total	18552		8350		10202		16525	
WITHDRAWAL STATUS								
Withdrew from 1 course	12823	69.7%	5695	68.8%	7128	70.4%	11474	69.9%
Withdrew from more than 1	2090	11.4%	932	11.3%	1158	11.4%	1981	12.1%
Withdrew completely,will ret	2478	13.5%	1167	14.1%	1311	12.9%	2183	13.3%
Withdrew completely,won't ret	661	3.6%	318	3.8%	343	3.4%	482	2.9%
Withdrew completely,ret unk	357	1.9%	169	2.0%	188	1.9%	293	1.8%
Withdrew,status unknown	143		69		74		112	
Total	18552		8350		10202		16525	
COUNSELOR CONSULTATION								
Saw counselor this semester	5147	28.7%	2181	26.9%	2966	30.1%	4835	30.2%
Saw counselor in past semesters	5813	32.4%	2578	31.8%	3235	32.8%	5079	31.7%
Never saw a counselor	6984	38.9%	3336	41.2%	3648	37.0%	6094	38.1%
Saw counselor is unknown	608		255		353		517	
Total	18552		8350		10202		16525	
REASON FOR WITHDRAWAL								
Objectives didn't meet needs	1861.8	10.2%	777.5	9.4%	1084.3	10.8%	1693.1	10.4%
Course times inconvenient	2336.4	12.8%	1037.7	12.6%	1298.7	13.0%	2049.9	12.6%
Instructor(s) were ineffective	1284.5	7.0%	552.3	6.7%	732.2	7.3%	1173.6	7.2%
Personal, family & illness	2774.8	15.2%	1251.3	15.2%	1523.5	15.2%	2452.2	15.1%
Job pressures/or new job	2233.3	12.2%	1014.2	12.3%	1219.1	12.2%	1932.7	11.9%
Moved out of area	274.3	1.5%	128.4	1.6%	145.9	1.5%	248.1	1.5%
Inadequately prepared for course	961.2	5.3%	411.6	5.0%	549.5	5.5%	859.1	5.3%
Transportation problems	166.7	0.9%	75.1	0.9%	91.6	0.9%	148.4	0.9%
Financial problems	357.2	2.0%	152.7	1.9%	204.6	2.0%	332.4	2.0%
Too heavy of a course load	1709.6	9.4%	787.6	9.6%	922.0	9.2%	1521.2	9.4%
Transfer to another college	147.7	0.8%	71.7	0.9%	76.0	0.8%	120.0	0.7%
Course(s) was cancelled	30.8	0.2%	12.3	0.1%	18.6	0.2%	28.3	0.2%
Course location inconvenient	53.9	0.3%	21.8	0.3%	32.0	0.3%	50.1	0.3%
Too far behind/poor grades	2208.3	12.1%	1056.9	12.8%	1151.4	11.5%	2040.8	12.5%
Course demanded too much	719.0	3.9%	334.6	4.1%	375.4	3.7%	586.1	3.6%
Disliked course	976.7	5.4%	432.6	5.3%	544.1	5.4%	901.3	5.5%
Other reasons	164.2	0.9%	111.6	1.4%	52.7	0.5%	124.4	0.8%
Total	18251.5		8229.7		10021.7		16261.6	
METHOD OF REGISTRATION								
Registered by phone	5521.5	30.6%	2473	30.4%	3048.5	30.7%	4883	30.3%
Registered in person	12538.5	69.4%	5668	69.6%	6870.5	69.3%	11219	69.7%
Method of registration unknown	492		209		283		423	
Total	18552		8350		10202		16525	

YEARLY COMPARISONS (1990-1992)

WITHDRAWAL
UNDER AGE 25

Category	TWO YEAR TOTAL	PCT	90-91 SUMMARY	PCT	91-92 SUMMARY	PCT	90-92 FALL/SPR	PCT
Male	6407	51.5%	2846	50.2%	3561	52.7%	5779	52.2%
Female	6025	48.5%	2828	49.8%	3197	47.3%	5299	47.8%
No response	20		6		14		18	
Total	12452		5680		6772		11096	
WITHDRAWAL STATUS								
Withdrew from 1 course	8892	71.7%	4014	70.9%	4878	72.3%	8008	72.3%
Withdrew from more than 1	1588	12.8%	721	12.7%	867	12.9%	1521	13.7%
Withdrew completely,will ret	1265	10.2%	599	10.6%	666	9.9%	1078	9.7%
Withdrew completely,won't ret	477	3.8%	228	4.0%	249	3.7%	319	2.9%
Withdrew completely,ret unk	186	1.5%	99	1.7%	87	1.3%	143	1.3%
Withdrew,status unknown	44		19		25		27	
Total	12452		5680		6772		11096	100.0%
COUNSELOR CONSULTATION								
Saw counselor this semester	3968	32.3%	1689	30.2%	2279	34.2%	3771.0	34.4%
Saw counselor in past semesters	4088	33.3%	1844	32.9%	2244	33.6%	3574.0	32.6%
Never saw a counselor	4213	34.3%	2067	36.9%	2146	32.2%	3607.0	32.9%
Saw counselor is unknown	183		80		103		144.0	
Total	12452		5680		6772		10952.0	100.0%
REASON FOR WITHDRAWAL								
Objectives didn't meet needs	1311.2	10.7%	548.6	9.8%	762.5	11.4%	1186.9	10.9%
Course times inconvenient	1556.8	12.7%	708.6	12.6%	848.2	12.7%	1366.8	12.5%
Instructor(s) were ineffective	948.8	7.7%	428.6	7.6%	520.2	7.8%	870.3	8.0%
Personal, family & illness	1370.6	11.2%	608.2	10.8%	762.4	11.4%	1215.2	11.1%
Job pressures/or new job	1170.1	9.5%	532.2	9.5%	637.8	9.6%	974.7	8.9%
Moved out of area	171.9	1.4%	79.9	1.4%	92.0	1.4%	153.5	1.4%
Inadequately prepared for course	694.9	5.7%	298.5	5.3%	396.4	5.9%	621.6	5.7%
Transportation problems	135.0	1.1%	61.2	1.1%	73.8	1.1%	120.2	1.1%
Financial problems	257.5	2.1%	115.9	2.1%	141.6	2.1%	239.2	2.2%
Too heavy of a course load	1186.6	9.7%	564.6	10.1%	622.0	9.3%	1046.8	9.6%
Transfer to another college	111.1	0.9%	52.4	0.9%	58.7	0.9%	87.4	0.8%
Course(s) was cancelled	14.5	0.1%	5.8	0.1%	8.8	0.1%	13.5	0.1%
Course location inconvenient	34.1	0.3%	8.7	0.2%	25.4	0.4%	31.1	0.3%
Too far behind/poor grades	1922.5	15.7%	934.0	16.7%	988.4	14.8%	1790.5	16.4%
Course demanded too much	453.4	3.7%	215.3	3.8%	238.1	3.6%	374.8	3.4%
Disliked course	832.7	6.8%	374.8	6.7%	457.8	6.9%	769.1	7.0%
Other reasons	100.5	0.8%	71.2	1.3%	29.3	0.4%	75.0	0.7%
Total	12271.9		5608.5		6663.4		10936.4	
METHOD OF REGISTRATION								
Registered by phone	3044	24.9%	1375	24.6%	1669	25.1%	2640.5	24.2%
Registered in person	9188	75.1%	4211	75.4%	4977	74.9%	8266.5	75.8%
Method of registration unknown	220		94		126		189	
Total	12452		5680		6772		11096	

YEARLY COMPARISONS (1990-1992)

WITHDRAWAL
AGE 25 & OVER

Category	TWO YEAR TOTAL	PCT	90-91 SUMMARY	PCT	91-92 SUMMARY	PCT	90-92 FALL/SPR	PCT
Male	2231	38.8%	955	37.2%	1276	40.1%	2007	39.3%
Female	3514	61.2%	1611	62.8%	1903	59.9%	3097	60.7%
No response	26		3		23		24	
Total	5771		2569		3202		5128	
WITHDRAWAL STATUS								
Withdrew from 1 course	3725	65.5%	1614	63.9%	2111	66.7%	3278	64.8%
Withdrew from more than 1	446	7.8%	194	7.7%	252	8.0%	408	8.1%
Withdrew completely,will ret	1180	20.7%	561	22.2%	619	19.6%	1077	21.3%
Withdrew completely,won't ret	176	3.1%	88	3.5%	88	2.8%	155	3.1%
Withdrew completely,ret unk	164	2.9%	70	2.8%	94	3.0%	143	2.8%
Withdrew,status unknown	80		42		38		67	
Total	5771		2569		3202		5128	
COUNSELOR CONSULTATION								
Saw counselor this semester	1111	20.3%	466	19.1%	645	21.3%	999.0	20.6%
Saw counselor in past semesters	1654	30.3%	721	29.5%	933	30.9%	1436.0	29.5%
Never saw a counselor	2701	49.4%	1256	51.4%	1445	47.8%	2425.0	49.9%
Saw counselor is unknown	305		126		179		268.0	
Total	5771		2569		3202		4860.0	
REASON FOR WITHDRAWAL								
Objectives didn't meet needs	535.5	9.4%	222.0	8.8%	313.5	9.9%	484.1	9.6%
Course times inconvenient	747.2	13.2%	326.5	12.9%	420.7	13.3%	652.0	12.9%
Instructor(s) were ineffective	321.2	5.7%	119.3	4.7%	202.0	6.4%	290.6	5.8%
Personal, family & illness	1278.8	22.5%	594.1	23.5%	684.8	21.7%	1127.7	22.4%
Job pressures/or new job	1043.7	18.4%	474.6	18.8%	569.1	18.1%	940.5	18.7%
Moved out of area	98.9	1.7%	48.5	1.9%	50.4	1.6%	91.1	1.8%
Inadequately prepared for course	258.5	4.6%	110.3	4.4%	148.2	4.7%	229.7	4.6%
Transportation problems	29.0	0.5%	12.9	0.5%	16.1	0.5%	25.5	0.5%
Financial problems	91.2	1.6%	35.2	1.4%	56.0	1.8%	84.7	1.7%
Too heavy of a course load	494.8	8.7%	214.2	8.5%	280.7	8.9%	446.2	8.9%
Transfer to another college	32.5	0.6%	19.0	0.8%	13.5	0.4%	29.5	0.6%
Course(s) was cancelled	16.3	0.3%	6.5	0.3%	9.8	0.3%	14.8	0.3%
Course location inconvenient	19.8	0.3%	13.2	0.5%	6.6	0.2%	18.9	0.4%
Too far behind/poor grades	267.9	4.7%	118.0	4.7%	149.9	4.8%	233.9	4.6%
Course demanded too much	246.5	4.3%	115.3	4.6%	131.2	4.2%	202.9	4.0%
Disliked course	133.0	2.3%	54.8	2.2%	78.2	2.5%	121.2	2.4%
Other reasons	61.4	1.1%	40.1	1.6%	21.3	0.7%	47.1	0.9%
Total	5676.3		2524.4		3151.9		5040.4	
METHOD OF REGISTRATION								
Registered by phone	2404.5	42.9%	1075	43.0%	1329.5	42.8%	2174.5	43.6%
Registered in person	3204.5	57.1%	1426	57.0%	1778.5	57.2%	2814.5	56.4%
Method of registration unknown	163		68		94		139	
Total	5771		2569		3202		5128	

YEARLY COMPARISONS (1990-1992)

WITHDRAWAL
AGE IS UNKNOWN

Category	TWO YEAR TOTAL	PCT	90-91 SUMMARY	PCT	91-92 SUMMARY	PCT	90-92 FALL/SPR	PCT
Male	118	40.5%	32	37.6%	86	41.7%	111	41.6%
Female	173	59.5%	53	62.4%	120	58.3%	156	58.4%
No response	38		16		22		34	
Total	329		101		228		301	
WITHDRAWAL STATUS								
Withdrew from 1 course	206	66.5%	67	72.0%	139	64.1%	188	66.4%
Withdrew from more than 1	56	18.1%	17	18.3%	39	18.0%	52	18.4%
Withdrew completely,will ret	33	10.6%	7	7.5%	26	12.0%	28	9.9%
Withdrew completely,won't ret	8	2.6%	2	2.2%	6	2.8%	8	2.8%
Withdrew completely,ret unk	7	2.3%	0	0.0%	7	3.2%	7	2.5%
Withdrew,status unknown	19		8		11		18	
Total	329		101		228		301	
COUNSELOR CONSULTATION								
Saw counselor this semester	68	32.5%	26	50.0%	42	26.8%	65	33.2%
Saw counselor in past semesters	71	34.0%	13	25.0%	58	36.9%	69	35.2%
Never saw a counselor	70	33.5%	13	25.0%	57	36.3%	62	31.6%
Saw counselor is unknown	120		49		71		105	
Total	329		101		228		196.0	
REASON FOR WITHDRAWAL								
Objectives didn't meet needs	23.2	7.4%	6.8	7.0%	16.3	7.6%	22.2	7.8%
Course times inconvenient	32.4	10.4%	2.5	2.6%	29.9	13.9%	31.1	10.9%
Instructor(s) were ineffective	14.6	4.7%	4.5	4.6%	10.1	4.7%	12.7	4.5%
Personal, family & illness	125.3	40.2%	49.0	50.5%	76.3	35.5%	109.3	38.4%
Job pressures/or new job	19.7	6.3%	7.5	7.7%	12.2	5.7%	17.7	6.2%
Moved out of area	3.5	1.1%	0.0	0.0%	3.5	1.6%	3.5	1.2%
Inadequately prepared for course	7.8	2.5%	2.8	2.9%	5.0	2.3%	7.8	2.7%
Transportation problems	2.8	0.9%	1.0	1.0%	1.8	0.8%	2.8	1.0%
Financial problems	8.5	2.7%	1.5	1.5%	7.0	3.3%	8.5	3.0%
Too heavy of a course load	28.2	9.0%	8.8	9.1%	19.3	9.0%	28.2	9.9%
Transfer to another college	4.2	1.3%	0.3	0.3%	3.8	1.8%	3.2	1.1%
Course(s) was cancelled	0.0	0.0%	0.0	0.0%	0.0	0.0%	0.0	0.0%
Course location inconvenient	0.0	0.0%	0.0	0.0%	0.0	0.0%	0.0	0.0%
Too far behind/poor grades	18.4	5.9%	4.8	5.0%	13.6	6.3%	16.4	5.8%
Course demanded too much	10.2	3.3%	4.0	4.1%	6.2	2.9%	8.3	2.9%
Disliked course	11.0	3.5%	3.0	3.1%	8.0	3.7%	11.0	3.9%
Other reasons	2.3	0.7%	0.3	0.3%	2.0	0.9%	2.3	0.8%
Total	311.9		97.0		215.0		284.9	
METHOD OF REGISTRATION								
Registered by phone	73	33.3%	23	42.6%	50	30.3%	68	33.0%
Registered in person	146	66.7%	31	57.4%	115	69.7%	138	67.0%
Method of registration unknown	110		47		63		95	
Total	329		101		228		301	

YEARLY COMPARISONS (1990-1992)

WITHDRAWAL
ONE COURSE, STILL ENROLLED

Category	TWO YEAR TOTAL	PCT	90-91 SUMMARY	PCT	91-92 SUMMARY	PCT	90-92 FALL/SPR	PCT
Male	5938	46.5%	2562	45.1%	3376	47.6%	5383	47.1%
Female	6833	53.5%	3118	54.9%	3715	52.4%	6043	52.9%
No response	52		15		37		48	
Total	12823		5695		7128		11474	
Under Age 25	8892	70.5%	4014	71.3%	4878	69.8%	8008	71.0%
Age 25 & Over	3725	29.5%	1614	28.7%	2111	30.2%	3278	29.0%
No Response	206		67		139		188	
Total	12823		5695		7128		11474	
COUNSELOR CONSULTATION								
Saw counselor this semester	3903	31.3%	1649	29.7%	2254	32.5%	3664	32.8%
Saw counselor in past semesters	4155	33.3%	1838	33.1%	2317	33.5%	3617	32.3%
Never saw a counselor	4420	35.4%	2065	37.2%	2355	34.0%	3901	34.9%
Saw counselor is unknown	345		143		202		292	
Total	12823		5695		7128		11474	
REASON FOR WITHDRAWAL								
Objectives didn't meet needs	1442.8	11.4%	588.5	10.5%	854.3	12.2%	1319	11.7%
Course times inconvenient	1707.7	13.5%	743.2	13.2%	964.4	13.8%	1516	13.4%
Instructor(s) were ineffective	1052.8	8.3%	439.5	7.8%	613.4	8.7%	981.1	8.7%
Personal, family & illness	1424.1	11.3%	658.3	11.7%	765.8	10.9%	1219.4	10.8%
Job pressures/or new job	1157.6	9.2%	511.0	9.1%	646.6	9.2%	976.2	8.6%
Moved out of area	44.7	0.4%	21.8	0.4%	22.9	0.3%	35.8	0.3%
Inadequately prepared for course	759.8	6.0%	318.3	5.7%	441.5	6.3%	686.6	6.1%
Transportation problems	84.0	0.7%	33.4	0.6%	50.6	0.7%	76.7	0.7%
Financial problems	163.1	1.3%	70.6	1.3%	92.5	1.3%	144.1	1.3%
Too heavy of a course load	1538.3	12.2%	706.1	12.6%	832.2	11.9%	1368.2	12.1%
Transfer to another college	38.8	0.3%	16.6	0.3%	22.2	0.3%	27.6	0.2%
Course(s) was cancelled	22.1	0.2%	8.3	0.1%	13.8	0.2%	21.6	0.2%
Course location inconvenient	29.5	0.2%	10.2	0.2%	19.3	0.3%	27.7	0.2%
Too far behind/poor grades	1695.7	13.4%	818.6	14.6%	877.0	12.5%	1598.9	14.2%
Course demanded too much	560.7	4.4%	259.5	4.6%	301.2	4.3%	476.9	4.2%
Disliked course	798.1	6.3%	340.6	6.1%	457.6	6.5%	750.0	6.6%
Other reasons	101.6	0.8%	66.4	1.2%	35.2	0.5%	73.6	0.7%
Total	12621.3		5610.8		7010.5		11299.1	
METHOD OF REGISTRATION								
Registered by phone	3656	29.2%	1628	29.3%	2028	29.2%	3253.5	29.0%
Registered in person	8858	70.8%	3937	70.7%	4921	70.8%	7959.5	71.0%
Method of registration unknown	309		130		179		261	
Total	12823		5695		7128		11474	

YEARLY COMPARISONS (1990-1992)

WITHDRAWAL
MORE THAN 1 COURSE, STILL ENR'D

	TWO YEAR		90-91		91-92		90-92	
Male	TOTAL	PCT	SUMMARY	PCT	SUMMARY	PCT	FALL/SPR	PCT
Female	1098	52.8%	496	53.4%	602	52.3%	1054	53.5%
No response	981	47.2%	432	46.6%	549	47.7%	916	46.5%
Total	11		4		7		11	
	2090		932		1158		1981	
Under Age 25								
Age 25 & Over	1588	78.1%	721	78.8%	867	77.5%	1521	78.8%
No Response	446	21.9%	194	21.2%	252	22.5%	408	21.2%
Total	56		17		39		52	
	2090		932		1158		1981	
COUNSELOR CONSULTATION								
Saw counselor this semester	622	31.4%	250	28.2%	372	34.0%	608	32.2%
Saw counselor in past semesters	699	35.3%	308	34.7%	391	35.7%	649	34.4%
Never saw a counselor	661	33.4%	330	37.2%	331	30.3%	629	33.4%
Saw counselor is unknown	108		44		64		95	
Total	2090		932		1158		1981	
REASON FOR WITHDRAWAL								
Objectives didn't meet needs	178.8	8.7%	77.2	8.4%	101.6	8.9%	175	8.9%
Course times inconvenient	245.0	11.9%	109.2	11.9%	135.7	11.9%	229	11.7%
Instructor(s) were ineffective	82.7	4.0%	44.1	4.8%	38.6	3.4%	80.2	4.1%
Personal, family & illness	488.9	23.7%	203.8	22.2%	285.1	24.9%	457.0	23.3%
Job pressures/or new job	289.9	14.0%	121.6	13.2%	168.3	14.7%	272.0	13.9%
Moved out of area	17.1	0.8%	6.9	0.7%	10.2	0.9%	15.6	0.8%
Inadequately prepared for course	79.4	3.8%	39.5	4.3%	40.0	3.5%	77.4	4.0%
Transportation problems	36.0	1.7%	20.9	2.3%	15.1	1.3%	33.0	1.7%
Financial problems	63.9	3.1%	26.3	2.9%	37.6	3.3%	63.9	3.3%
Too heavy of a course load	130.7	6.3%	61.4	6.7%	69.2	6.0%	120.8	6.2%
Transfer to another college	22.5	1.1%	9.7	1.1%	12.8	1.1%	20.2	1.0%
Course(s) was cancelled	3.0	0.1%	2.0	0.2%	1.0	0.1%	3.0	0.2%
Course location inconvenient	7.1	0.3%	3.8	0.4%	3.3	0.3%	7.1	0.4%
Too far behind/poor grades	278.8	13.5%	123.9	13.5%	154.8	13.5%	272.4	13.9%
Course demanded too much	40.1	1.9%	20.4	2.2%	19.7	1.7%	38.4	2.0%
Disliked course	85.8	4.2%	39.5	4.3%	46.2	4.0%	80.8	4.1%
Other reasons	15.5	0.8%	9.5	1.0%	6.0	0.5%	13.5	0.7%
Total	3064.8		919.6		1145.2		1958.9	
METHOD OF REGISTRATION								
Registered by phone	516.5	26.0%	211	23.8%	305.5	27.7%	485.0	25.6%
Registered in person	1472.5	74.0%	676	76.2%	796.5	72.3%	1406.0	74.4%
Method of registration unknown	101		45		56		90	
Total	2090		932		1158		1981	

YEARLY COMPARISONS (1990-1992)

WITHDRAWAL
COMPLETE WITHDRAWAL, WILL RET

Category	TWO YEAR TOTAL	PCT	90-91 SUMMARY	PCT	91-92 SUMMARY	PCT	90-92 FALL/SPR	PCT
Male	1180	47.8%	530	45.5%	650	49.9%	1040	47.8%
Female	1287	52.2%	635	54.5%	652	50.1%	1135	52.2%
No response	11		2		9		8	
Total	2478		1167		1311		2183	
Under Age 25	1265	51.7%	599	51.6%	666	51.8%	1078	50.0%
Age 25 & Over	1180	48.3%	561	48.4%	619	48.2%	1077	50.0%
No Response	33		7		26		28	
Total	2478		1167		1311		2183	
COUNSELOR CONSULTATION								
Saw counselor this semester	441	18.4%	206	18.1%	235	18.5%	406	19.1%
Saw counselor in past semesters	703	29.2%	305	26.8%	397	31.3%	623	29.4%
Never saw a counselor	1260	52.4%	625	55.0%	635	50.1%	1092	51.5%
Saw counselor is unknown	75		31		44		62	
Total	2478		1167		1311		2183	
REASON FOR WITHDRAWAL								
Objectives didn't meet needs	139.0	5.7%	57.1	5.0%	81.9	6.3%	116	5.4%
Course times inconvenient	284.0	11.6%	133.6	11.6%	150.4	11.6%	236	10.9%
Instructor(s) were ineffective	94.7	3.9%	44.4	3.9%	50.3	3.9%	75.9	3.5%
Personal, family & illness	687.9	28.1%	308.2	26.8%	379.7	29.2%	632.0	29.3%
Job pressures/or new job	594.2	24.3%	285.7	24.8%	308.5	23.7%	536.6	24.9%
Moved out of area	51.8	2.1%	26.0	2.3%	25.8	2.0%	50.0	2.3%
Inadequately prepared for course	90.2	3.7%	42.1	3.7%	48.1	3.7%	78.1	3.6%
Transportation problems	33.3	1.4%	15.0	1.3%	18.3	1.4%	28.3	1.3%
Financial problems	89.6	3.7%	37.6	3.3%	52.1	4.0%	85.6	4.0%
Too heavy of a course load	30.2	1.2%	14.8	1.3%	15.4	1.2%	26.2	1.2%
Transfer to another college	17.3	0.7%	6.0	0.5%	11.3	0.9%	14.8	0.7%
Course(s) was cancelled	3.5	0.1%	1.0	0.1%	2.5	0.2%	2.5	0.1%
Course location inconvenient	9.1	0.4%	2.5	0.2%	6.6	0.5%	9.1	0.4%
Too far behind/poor grades	154.4	6.3%	69.4	6.0%	85.0	6.5%	132.0	6.1%
Course demanded too much	79.2	3.2%	40.6	3.5%	38.6	3.0%	57.2	2.7%
Disliked course	59.9	2.4%	39.1	3.4%	20.8	1.6%	47.4	2.2%
Other reasons	31.0	1.3%	27.0	2.3%	4.0	0.3%	27.5	1.3%
Total	2449.4		1150.2		1299.2		2155.0	
METHOD OF REGISTRATION								
Registered by phone	942.5	38.7%	450.5	39.3%	492	38.2%	838.0	39.1%
Registered in person	1491.5	61.3%	695.5	60.7%	796	61.8%	1307.0	60.9%
Method of registration unknown	44		21		23		38	
Total	2478		1167		1311		2183	

YEARLY COMPARISONS (1990-1992)

WITHDRAWAL
COMPLETE WITHDRAWAL,NOT RET

Category	TWO YEAR TOTAL	PCT	90-91 SUMMARY	PCT	91-92 SUMMARY	PCT	90-92 FALL/SPR	PCT
Male	332	50.5%	152	47.9%	180	52.8%	249	52.0%
Female	326	49.5%	165	52.1%	161	47.2%	230	48.0%
No response	3		1		2		3	
Total	661		318		343		482	
Under Age 25	477	73.0%	228	72.2%	249	73.9%	319	67.3%
Age 25 & Over	176	27.0%	88	27.8%	88	26.1%	155	32.7%
No Response	8		2		6		8	
Total	661		318		343		482	
COUNSELOR CONSULTATION								
Saw counselor this semester	106	16.3%	42	13.5%	64	19.0%	95	20.1%
Saw counselor in past semesters	152	23.4%	71	22.8%	81	24.0%	109	23.1%
Never saw a counselor	391	60.2%	199	63.8%	192	57.0%	268	56.8%
Saw counselor is unknown	12		6		6		10	
Total	661		318		343		482	
REASON FOR WITHDRAWAL								
Objectives didn't meet needs	63.8	9.8%	31.3	9.9%	32.5	9.8%	48.2	10.2%
Course times inconvenient	48.4	7.5%	23.0	7.3%	25.4	7.6%	30.4	6.4%
Instructor(s) were ineffective	27.3	4.2%	10.5	3.3%	16.8	5.0%	14.8	3.1%
Personal, family & illness	81.8	12.6%	41.7	13.2%	40.2	12.1%	69.0	14.6%
Job pressures/or new job	96.7	14.9%	45.4	14.4%	51.2	15.4%	68.1	14.4%
Moved out of area	127.5	19.6%	55.9	17.7%	71.6	21.5%	117.4	24.8%
Inadequately prepared for course	9.0	1.4%	4.6	1.5%	4.4	1.3%	4.3	0.9%
Transportation problems	8.3	1.3%	4.0	1.3%	4.3	1.3%	6.3	1.3%
Financial problems	24.5	3.8%	14.3	4.5%	10.2	3.1%	23.2	4.9%
Too heavy of a course load	7.2	1.1%	3.5	1.1%	3.7	1.1%	3.0	0.6%
Transfer to another college	57.2	8.8%	33.5	10.6%	23.7	7.1%	46.5	9.8%
Course(s) was cancelled	1.0	0.2%	0.0	0.0%	1.0	0.3%	0.0	0.0%
Course location inconvenient	5.0	0.8%	2.5	0.8%	2.5	0.8%	3.3	0.7%
Too far behind/poor grades	42.5	6.6%	22.1	7.0%	20.5	6.1%	14.9	3.1%
Course demanded too much	20.1	3.1%	10.6	3.4%	9.5	2.8%	7.3	1.5%
Disliked course	18.3	2.8%	7.2	2.3%	11.1	3.3%	10.6	2.2%
Other reasons	10.2	1.6%	5.7	1.8%	4.5	1.4%	6.8	1.4%
Total	648.8		315.8		332.9		473.9	
METHOD OF REGISTRATION								
Registered by phone	240.5	36.9%	107.5	34.1%	133	39.5%	170.5	35.9%
Registered in person	411.5	63.1%	207.5	65.9%	204	60.5%	304.5	64.1%
Method of registration unknown	9		3		6		7	
Total	661		318		343		482	

YEARLY COMPARISONS (1990-1992)

WITHDRAWAL
WITHDREW COMPLETELY,RET UNK

Category	TWO YEAR TOTAL	PCT	90-91 SUMMARY	PCT	91-92 SUMMARY	PCT	90-92 FALL/SPR	PCT
Male	160	44.9%	72	42.9%	88	46.8%	135	46.1%
Female	196	55.1%	96	57.1%	100	53.2%	158	53.9%
No response	1		1		0		0	
Total	357		169		188		293	
Under Age 25	186	53.1%	99	58.6%	87	48.1%	143	50.0%
Age 25 & Over	164	46.9%	70	41.4%	94	51.9%	143	50.0%
No Response	7		0		7		7	
Total	357		169		188		293	
COUNSELOR CONSULTATION								
Saw counselor this semester	53	15.9%	24	15.2%	28	16.6%	44	16.5%
Saw counselor in past semesters	76	23.2%	42	26.6%	34	20.1%	59	22.1%
Never saw a counselor	199	60.9%	92	58.2%	107	63.3%	164	61.4%
Saw counselor is unknown	30		11		19		26	
Total	357		169		188		293	
REASON FOR WITHDRAWAL								
Objectives didn't meet needs	54.7	16.4%	20.3	12.5%	34.3	20.2%	47.2	17.5%
Course times inconvenient	74.2	22.3%	21.7	13.3%	52.5	30.9%	63.7	23.6%
Instructor(s) were ineffective	17.9	5.4%	9.9	6.1%	8.0	4.7%	14.1	5.2%
Personal, family & illness	48.3	14.5%	23.3	14.3%	25.1	14.7%	36.0	13.3%
Job pressures/or new job	50.9	15.3%	35.3	21.7%	15.7	9.2%	42.8	15.8%
Moved out of area	23.8	7.2%	15.8	9.7%	8.0	4.7%	21.8	8.1%
Inadequately prepared for course	12.3	3.7%	6.0	3.7%	6.3	3.7%	6.0	2.2%
Transportation problems	1.8	0.5%	1.8	1.1%	0.0	0.0%	0.8	0.3%
Financial problems	12.3	3.7%	3.8	2.4%	8.5	5.0%	11.8	4.4%
Too heavy of a course load	0.8	0.2%	0.3	0.2%	0.5	0.3%	0.5	0.2%
Transfer to another college	6.0	1.8%	6.0	3.7%	0.0	0.0%	6.0	2.2%
Course(s) was cancelled	0.0	0.0%	0.0	0.0%	0.0	0.0%	0.0	0.0%
Course location inconvenient	2.3	0.7%	2.3	1.4%	0.0	0.0%	2.0	0.7%
Too far behind/poor grades	14.0	4.2%	9.6	5.9%	4.5	2.6%	8.0	3.0%
Course demanded too much	4.8	1.2%	1.8	1.1%	2.3	1.3%	2.8	1.0%
Disliked course	7.5	2.3%	4.0	2.5%	3.5	2.1%	5.7	2.1%
Other reasons	2.0	0.6%	1.0	0.6%	1.0	0.6%	1.0	0.4%
Total	332.9		162.8		170.1		270.1	
METHOD OF REGISTRATION								
Registered by phone	123	35.2%	59	35.3%	63	35.0%	103.0	36.4%
Registered in person	225	64.8%	108	64.7%	117	65.0%	180.0	63.6%
Method of registration unknown	10		2		8		10	
Total	357		169		188		293	

YEARLY COMPARISONS (1990-1992)

WITHDRAWAL
WITHDREW/STATUS UNKNOWN

Category	TWO YEAR TOTAL	PCT	90-91 SUMMARY	PCT	91-92 SUMMARY	PCT	90-92 FALL/SPR	PCT
Male	48	35.0%	21	31.3%	27	38.6%	36	34.0%
Female	89	65.0%	46	68.7%	43	61.4%	70	66.0%
No response	6		2		4		6	
Total	143		69		74		112	
Under Age 25	44	35.5%	19	31.1%	25	39.7%	27	28.7%
Age 25 & Over	80	64.5%	42	68.9%	38	60.3%	67	71.3%
No Response	19		8		11		18	
Total	143		69		74		112	
COUNSELOR CONSULTATION								
Saw counselor this semester	23	21.9%	10	20.4%	13	23.2%	18	22.5%
Saw counselor in past semesters	29	27.6%	14	28.6%	15	26.8%	22	27.5%
Never saw a counselor	53	50.5%	25	51.0%	28	50.0%	40	50.0%
Saw counselor is unknown	38		20		18		32	
Total	143		69		74		112	
REASON FOR WITHDRAWAL								
Objectives didn't meet needs	6.5	5.2%	3.0	4.8%	3.5	5.7%	4.0	4.2%
Course times inconvenient	15.6	12.6%	6.8	10.9%	8.8	14.3%	13.6	14.3%
Instructor(s) were ineffective	6.2	5.0%	3.8	6.1%	2.3	3.8%	4.8	5.1%
Personal, family & illness	27.6	22.3%	16.0	25.4%	11.6	19.0%	22.6	23.8%
Job pressures/or new job	26.7	21.5%	15.3	24.4%	11.3	18.6%	19.7	20.7%
Moved out of area	3.3	2.6%	2.0	3.2%	1.3	2.0%	1.3	1.3%
Inadequately prepared for course	8.5	6.9%	1.0	1.6%	7.5	12.3%	5.0	5.3%
Transportation problems	1.0	0.8%	0.0	0.0%	1.0	1.6%	1.0	1.1%
Financial problems	0.5	0.4%	0.0	0.0%	0.5	0.8%	0.5	0.5%
Too heavy of a course load	1.5	1.2%	1.5	2.4%	0.0	0.0%	1.5	1.6%
Transfer to another college	3.0	2.4%	1.0	1.6%	2.0	3.3%	2.0	2.1%
Course(s) was cancelled	1.3	1.0%	1.0	1.6%	0.3	0.4%	1.3	1.3%
Course location inconvenient	0.5	0.4%	0.5	0.8%	0.0	0.0%	0.5	0.5%
Too far behind/poor grades	11.3	9.0%	5.8	9.3%	5.3	8.7%	10.2	10.7%
Course demanded too much	3.2	2.6%	0.8	1.3%	2.3	3.8%	1.8	1.9%
Disliked course	3.6	2.9%	2.3	3.6%	1.3	2.2%	3.3	3.5%
Other reasons	4.0	3.2%	2.0	3.2%	2.0	3.3%	2.0	2.1%
Total	123.9		62.9		61.0		95.0	
METHOD OF REGISTRATION								
Registered by phone	43.5	35.4%	16.5	27.5%	27	42.9%	32.5	34.6%
Registered in person	79.5	64.6%	43.5	72.5%	36	57.1%	61.5	65.4%
Method of registration unknown	20		9		11		18	
Total	143		69		74		112	

YEARLY COMPARISONS (1990-1992)

WITHDRAWAL
TOTAL COMPLETELY WITHDREW

Category	TWO YEAR TOTAL	PCT	90-91 SUMMARY	PCT	91-92 SUMMARY	PCT	90-92 FALL/SPR	PCT
Male	1672	48.0%	754	45.7%	918	50.1%	1424	48.3%
Female	1809	52.0%	896	54.3%	913	49.9%	1523	51.7%
No response	15		4		11		11	
Total	3496		1654		1842		2958	
Under Age 25	1928	55.9%	926	56.3%	1002	55.6%	1540	52.8%
Age 25 & Over	1520	44.1%	719	43.7%	801	44.4%	1375	47.2%
No Response	48		9		39		43	
Total	3496		1654		1842		2958	
COUNSELOR CONSULTATION								
Saw counselor this semester	599	17.7%	272	16.9%	327	18.4%	545	19.1%
Saw counselor in past semesters	930	27.5%	418	26.0%	512	28.9%	791	27.7%
Never saw a counselor	1850	54.7%	916	57.0%	934	52.7%	1524	53.3%
Saw counselor is unknown	117		48		69		98	
Total	3496		1654		1842		2958	
REASON FOR WITHDRAWAL								
Objectives didn't meet needs	257.5	7.5%	108.8	6.7%	148.7	8.3%	211	7.3%
Course times inconvenient	406.6	11.9%	178.3	10.9%	228.3	12.7%	330	11.4%
Instructor(s) were ineffective	140.0	4.1%	64.8	4.0%	75.2	4.2%	105	3.6%
Personal, family & illness	818.0	23.8%	373.2	22.9%	444.9	24.7%	737	25.4%
Job pressures/or new job	741.8	21.6%	366.4	22.5%	375.4	20.8%	647	22.3%
Moved out of area	203.1	5.9%	97.7	6.0%	105.4	5.8%	189	6.5%
Inadequately prepared for course	111.5	3.3%	52.8	3.2%	58.8	3.3%	88	3.0%
Transportation problems	43.5	1.3%	20.8	1.3%	22.7	1.3%	35	1.2%
Financial problems	126.4	3.7%	55.7	3.4%	70.7	3.9%	121	4.2%
Too heavy of a course load	38.1	1.1%	18.6	1.1%	19.6	1.1%	30	1.0%
Transfer to another college	80.5	2.3%	45.5	2.8%	35.0	1.9%	67	2.3%
Course(s) was cancelled	4.5	0.1%	1.0	0.1%	3.5	0.2%	3	0.1%
Course location inconvenient	16.4	0.5%	7.4	0.5%	9.1	0.5%	14	0.5%
Too far behind/poor grades	211.0	6.1%	101.1	6.2%	109.9	6.1%	155	5.3%
Course demanded too much	103.3	3.0%	53.0	3.3%	50.3	2.8%	67	2.3%
Disliked course	85.7	2.5%	50.3	3.1%	35.4	2.0%	64	2.2%
Other reasons	43.2	1.3%	33.7	2.1%	9.5	0.5%	35	1.2%
Total	3431.1		1628.9		1802.3		2899	
METHOD OF REGISTRATION								
Registered by phone	1305	38.0%	617	37.9%	688	38.1%	1112	38.3%
Registered in person	2128	62.0%	1011	62.1%	1117	61.9%	1792	61.7%
Method of registration unknown	63		26		37		55	
Total	3496		1654		1842		2958	

A P P E N D I X

- Survey Instrument

STUDENT WITHDRAWAL INFORMATION

1- Term: Fall _____ Spring _____ Summer _____

2- Date: _____

3- Social Security Number: _____

4- Sex: _____ Male _____ Female

5- Age: _____ Under 25 _____ 25 or Older

6- What is your withdrawal status? Check (x) one:

_____ A. Withdrawing from one course but still enrolled at Harper.

_____ B. Withdrawing from more than one course but still enrolled at Harper.

_____ C. Completely withdrawing from Harper College.

If "C", do you plan to return to Harper College? _____ Yes _____ No

7- When did you see a counselor? Check (x) one:

_____ A. This semester

_____ B. Past semesters

_____ C. Never saw a counselor

8- What is the principal reason you withdrew from this course(s) or from Harper College: Check (x) the ONE principal reason:

_____ A. The course objectives did not relate to my needs.
_____ B. The times the course met proved to be too inconvenient.
_____ C. The instructor(s) were ineffective.
_____ D. Personal, family and illness problems.
_____ E. Job pressures or I was offered a new job.
_____ F. I am moving out of the area.
_____ G. I was inadequately prepared for the course.
_____ H. Transportation problems getting to Harper.
_____ I. Financial problems.
_____ J. Was carrying too heavy of a course load.
_____ K. Was accepted for transfer to another college.
_____ L. Course(s) was cancelled.
_____ M. Course location was too inconvenient.
_____ N. Too far behind or poor grades.
_____ O. Course demanded too much.
_____ P. Disliked course.
_____ Q. Other (specify)_____
_____

9- How did you register?

_____ A. By telephone

_____ B. In person

10- General Comments:_____
_____
_____
_____

4/92

Operational Staff:

Janice A. Cook, Secretary
Salome Joseph, Clerk

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and
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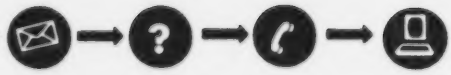

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